

RELEASE NOTES

Release # 1.7.3.8908
September 1, 2015

NOTABLE CHANGE:

ICD-10 READINESS CHANGES

- ❖ Effective immediately, providers can submit requests with ICD-9 or ICD-10 diagnosis and procedure codes.
- ❖ At the direction of Hillsborough County, both ICD-9 and ICD-10 diagnosis codes may be used for cases with start dates prior to **or** after 10/1/15. ***This applies to both new cases and extensions of existing cases.***
- ❖ Searching for ICD-10 diagnosis codes follows the same process as searching for ICD-9 diagnosis codes, as shown in the screenshot on the next page.

1. Select the appropriate Code Type (ICD-9 or ICD-10).
2. Use the Code Starts With or Description searches to locate the ICD-9 or ICD-10 code.

Diagnosis Search ✕

Code Type

Code Starts with

Description

Smart Search

Code	Description	Action
D55.0	Anemia due to glucose-6-phosphate dehydrogenase de	Select
E71.310	Long chain/very long chain acyl CoA dehydrogenase	Select
E71.311	Medium chain acyl CoA dehydrogenase deficiency	Select
E71.312	Short chain acyl CoA dehydrogenase deficiency	Select
E72.12	Methylenetetrahydrofolate reductase deficiency	Select
E72.3	Disorders of lysine and hydroxylysine metabolism	Select
G91.0	Communicating hydrocephalus	Select
G91.1	Obstructive hydrocephalus	Select
G91.2	(Idiopathic) normal pressure hydrocephalus	Select
G91.3	Post-traumatic hydrocephalus, unspecified	Select
G91.4	Hydrocephalus in diseases classified elsewhere	Select

Note: Do not use the Smart Search for ICD-10 searches.

- ❖ Atrezzo now returns 400 diagnosis and procedure codes, to accommodate the increased number of ICD-10 codes.

CHANGE TO NUMBER OF CASES DISPLAYED

- ❖ In our continuing efforts to improve performance, KEPRO has revised the display of a member’s cases.
- ❖ Prior to this improvement, providers attempting to submit a request for a member with many cases frequently received an error message and had to fax in the request to KEPRO.
- ❖ With this improvement, you should no longer receive an error message, but should be able to submit the case through the Provider Portal.
- ❖ The change applies to both New Request and Search / Member.
- ❖ Atrezzo displays the most recent **50** cases, in order from most recently-submitted to oldest-submitted, as shown in the screenshot below.

REQUESTS FOR MEMBER

Member ID: [REDACTED] Birth Date: [REDACTED]
 Address: [REDACTED] Contact: Primary Phone: --

Submitted Requests | Servicing/Attending/PCP Requests

Displaying the first 50 requests. To enter search criteria to locate a specific existing case, go to View Requests by clicking [here](#)

Case ID (Reference ID)	Status	Request Info	Service Type	Service Date(s)	Providers
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 3 Messages: 5	[REDACTED] DME	3/2/2014 - 9/2/2014	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 5 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 15 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 5 Messages: 5	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 14 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 2	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]

- ❖ If the case you need to locate is not displayed, use View Request to locate the case.
 - ➔ You can link directly to View Request from this member case screen by clicking the blue [here](#).
- ❖ On the View Request screen, limit your search criteria to locate exactly the case you need, as shown in the screenshot on the next page.

- ❖ Enter the member's information.
Specify a date range, and/or Type, and/or Service Type to refine the search.

HOME
REQUESTS
SEARCH
MANAGEMENT
MY ACCOUNT
HELP

Currently Searching: Related Providers

Member Info: Search Context: All Related Providers ▾

Member ID: Last Name: DOB:

Request Info:

Request Status: Submitted ▾ Type: Outpatient ▾ Service Type: 0100 - DME ▾

Submit Date: 01/01/2013 To: 07/31/2013

Results Sorted By: Case ID ▾

Message counts with altered color (i.e. Messages: 2) means there are unread messages on that request

Case ID (Reference ID)	Member Info	Status	Request Info	Service Type	Service Date(s)	Providers	
2-1000000000 (N/A) [Procedures] [Diagnosis]	XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX	Submitted Approved: 3 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	0100 - DME	3/2/2013 - 9/1/2013	[Servicing] [Attending]	[Select] [Extend] [Copy]
2-1000000000 (N/A) [Procedures] [Diagnosis]	XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	0100 - DME	3/2/2013 - 9/1/2013	[Servicing] [Attending]	[Select] [Extend] [Copy]
2-1000000000 (N/A) [Procedures] [Diagnosis]	XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	0100 - DME	3/2/2013 - 9/1/2013	[Servicing] [Attending]	[Select] [Extend] [Copy]