



Provider Instructions for Healthy Living Referral Process:

- 1) Begin the normal referral process and select the member you would like to initiate the referral for. The Provider that is initiating the referral process should include their information as *both the Requesting Provider and PCP* in the referral.
- 2) Servicing Provider: Designate as "Hillsborough Healthy Living Program". The Provider ID for the program is 1548451396
- 3) Service Detail: Provider chooses which Healthy Living program to refer the member to. If multiple programs are needed, please create a new referral for each program.
 - a. HLD = Healthy Living Diabetes
 - b. HLG = Healthy Living General Referral
 - c. HLH = Healthy Living Hypertension
 - d. HLN = Healthy Living Nutrition
 - e. HLW = Healthy Living Weight Loss
- 4) Request Type = Prior Auth
- 5) Procedures: Enter CPT code 99078. Use today's date as the start date and input the end date as 1 year from today:

99078 - GROUP HEALTH EDUCATION [remove]
Date: * 05/21/2019 to 5/20/2020
Qty: * 1 Yearly Rate:

- 6) Diagnosis: Input R69 (unspecified) as diagnosis
- 7) Click the checkbox at the bottom of the referral form and press Submit
- 8) Healthy Living staff will follow-up with the patient within 1 week